



Culture

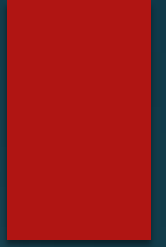
Communication

Conflict

# Culture

- The world that your family, friends, and you operate in.
- 47% of teens will use illegal drugs before graduation.
- Rate of suicide for 10–24 year olds has increased every year since 2007.
- Generation marked by lack of hope for a better tomorrow.
- 85% of teens will abandon their faith by their freshman year of college.

# Communication



- Show you care.
  - Always listen actively before speaking. Your ears are one of your biggest love organs.
  - Pay attention to verbal and non-verbals
  - Remember that the person you are talking to is a child of God, no matter where they are in their life, they matter.
- Offer praise abundantly and critique sparingly.
  - Truth: you must tell the truth but in Love. A truthful mouth should not automatically mean a harsh mouth.
- Check your message, breathe, and pray **before** you hit send.

# Conflict



- Be proactive instead of reactive. Set up rules, boundaries, and expectations ahead of time.
- Be self-aware
  - Be aware of your blind spots.
- Prioritize resolving conflict over being “right”
  - Remember the importance of the relationship
- Know when to apologize and forgive. ‘Hint’- it’s much more often than you think.
  - Magic Phrase: “I’m sorry, I was only thinking of myself and not of you.”